

# RCPA Registered Managers Network

6<sup>th</sup> December 2023

James Sangster

Service Manager (Commissioning)



**Somerset**  
Council

# Latest News...

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## **Block contracts awarded**

- Following procurement exercise throughout the summer, 6 block contracts awarded to provide home care across the County.
- Now at Implementation/Contract mobilisation stage.

## **Open Framework contract ends 31<sup>st</sup> March**

- Procurement exercise for new contract will be undertaken in January/February.

## **Council Finances**

- Financial Emergency declared.
- £87m shortfall for 24/25
- *"stark and challenging" "national problem, but it will soon have a very real impact on local public services"*

# New Home Care Open Framework

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Current contract has been in place since March 2017.

New contract needs to be in place to start on 1<sup>st</sup> April 2024.

Simpler and easy to read specification. Application process also simplified.

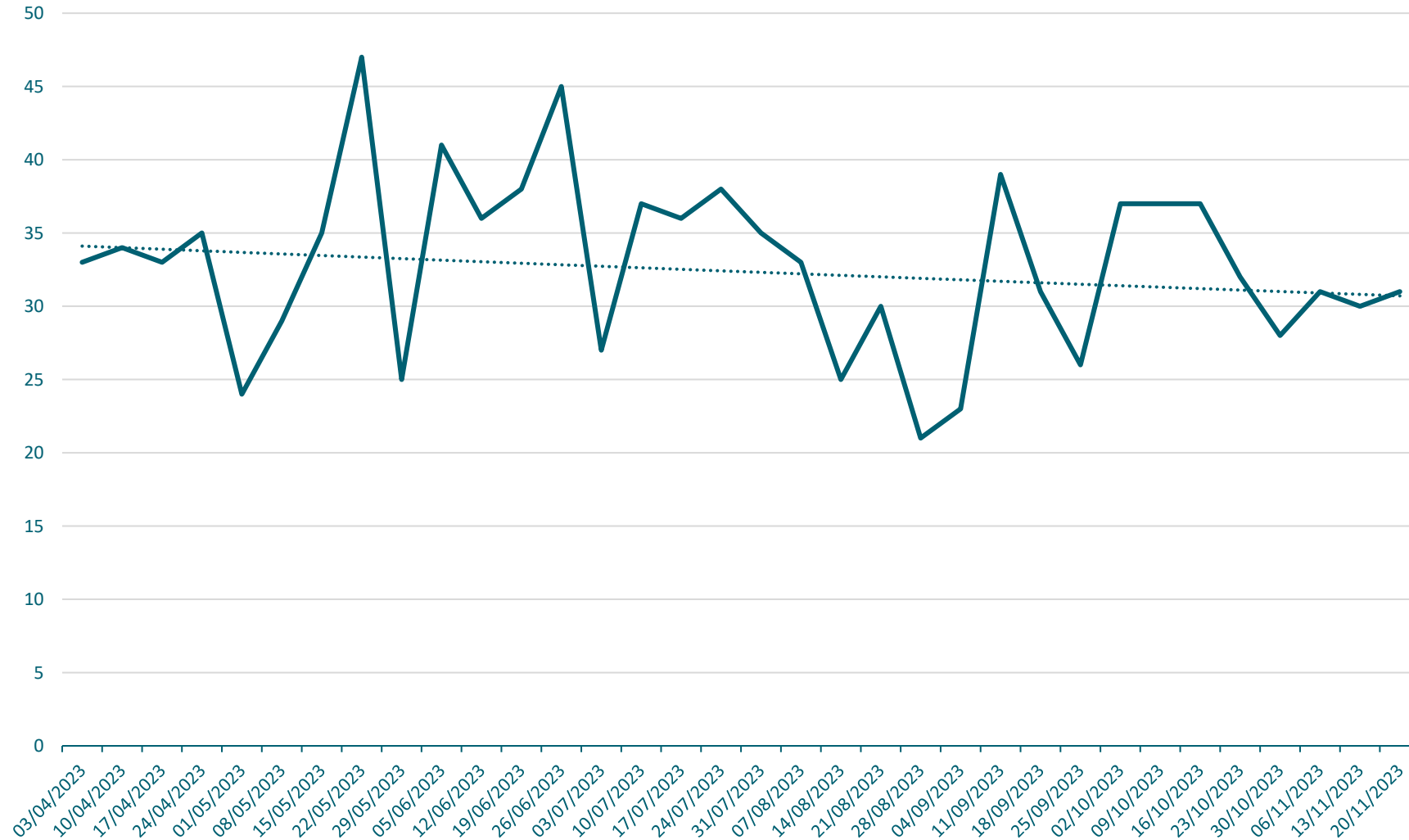
Going to the market in January/February.

One contract but must state which of the 13 zones you wish to work in.

Focus on local providers. Registered Office must be within 10 miles of Somerset border.

As now, you will need to be on the framework to provide local authority funded care.

# Demand – Request for Home Care per Week



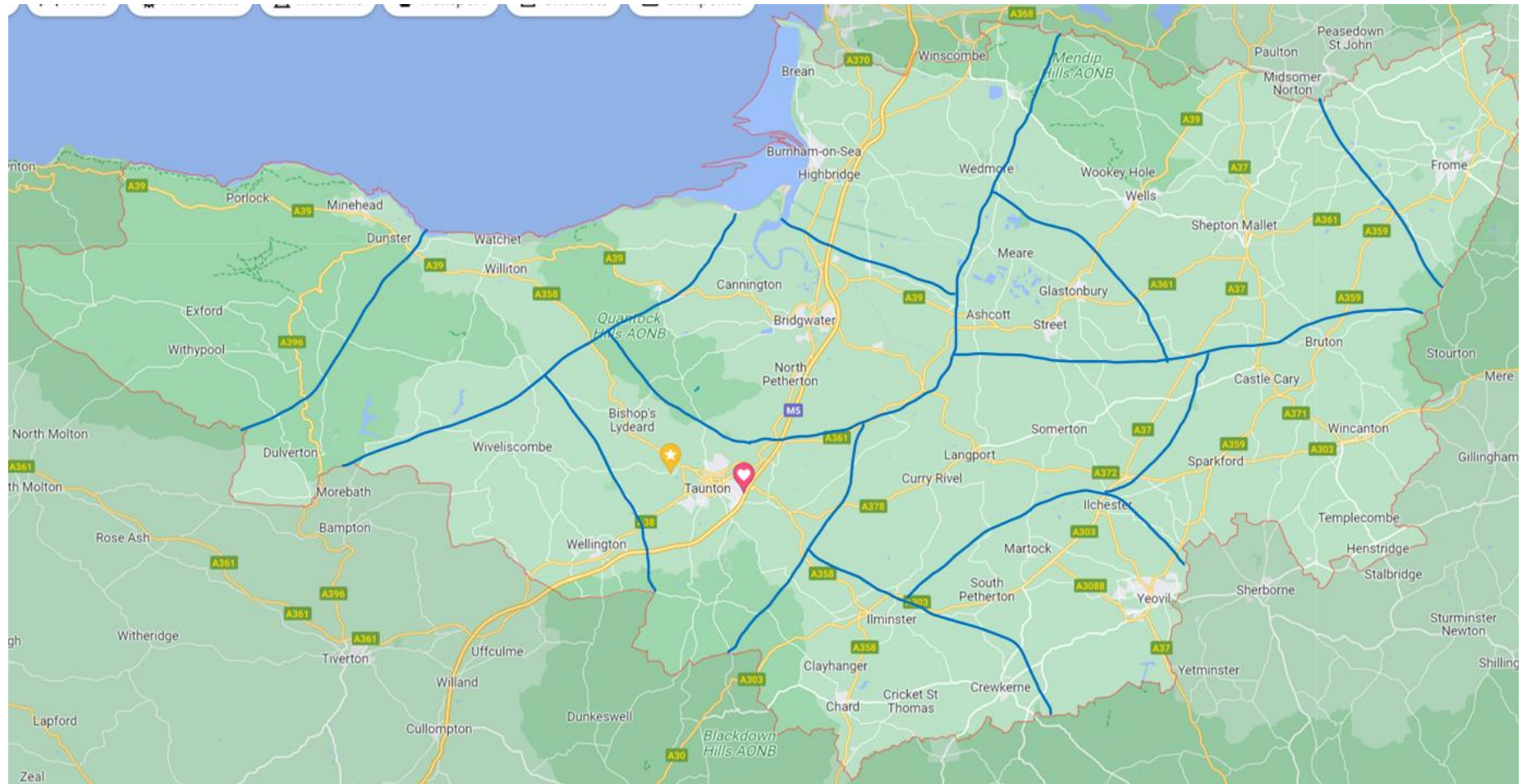
# Where is the demand?

Since 1/4/23

|                            | No. of Packages | % of all Packages | No of Providers picking up a package | No of Providers picking up 10+ packages |
|----------------------------|-----------------|-------------------|--------------------------------------|---|
| Glastonbury/Street         | 54              | 5%                | 12                                   | 2                                       |
| Shepton Mallet/Wells       | 93              | 9%                | 12                                   | 4                                       |
| Frome                      | 88              | 8%                | 12                                   | 3                                       |
| Yeovil                     | 138             | 13%               | 18                                   | 5                                       |
| Langport/Somerton          | 21              | 2%                | 8                                    | 0 (8 is the most)                       |
| Chard/Ilminster/Crewkerne  | 80              | 8%                | 13                                   | 3                                       |
| Wincanton/Castle Cary      | 41              | 4%                | 10                                   | 1                                       |
| Bridgwater/North Petherton | 169             | 16%               | 13                                   | 7                                       |
| Burnham/Highbridge/Cheddar | 94              | 9%                | 12                                   | 4                                       |
| Minehead                   | 50              | 5%                | 6                                    | 2                                       |
| Williton/Watchet           | 33              | 3%                | 7                                    | 1                                       |
| Taunton                    | 167             | 16%               | 13                                   | 7                                       |
| Wellington                 | 25              | 2%                | 8                                    | 0 (6 is the most)                       |
|                            | <b>1,053</b>    |                   |                                      |   |

# Zones

| Zone | Name                         | Ops                          |
|------|------------------------------|------------------------------|
| A    | West Mendip                  | Mendip                       |
| B    | Central Mendip               |                              |
| C    | East Mendip                  |                              |
| D    | Yeovil                       | South Somerset               |
| E    | South Somerset West          |                              |
| F    | Chard, Ilminster & Crewkerne |                              |
| G    | South Somerset East          |                              |
| H    | South Sedgemoor              | Bridgwater & North Sedgemoor |
| I    | North Sedgemoor              |                              |
| J    | West Somerset West           | Taunton & West Somerset      |
| K    | West Somerset East           |                              |
| L    | Taunton                      |                              |
| M    | Taunton Deane West           |                              |



# Awarding of Home Care Packages

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We are currently in a situation where Capacity is greater than demand.

As a result, we are now using the awarding criteria contained in the contract to ensure we are fair to the whole market.

Person Centred approach to awarding

## Criteria

- Person's choice of provider
- Ability to meet critical/preferred times of visit
- Evidence that Support plan has been read and you can meet outcomes identified.
- Ability to meet preferred start date

# Commissioning Intentions

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We are aiming to Commissioning a service:

- delivered at a local level by providers who understand their communities and the resources available in those communities.
- where providers work together to support their communities.
- that is flexible and will develop to react to the changing demand on health and social care services and expectations of people supported.
- that is outcome focussed and promotes choice and control.
- that promotes independence and reablement where appropriate. “Do with, not for”.
- that can recruit and retain a high quality and valued workforce.



# Any Questions/Comments?

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