



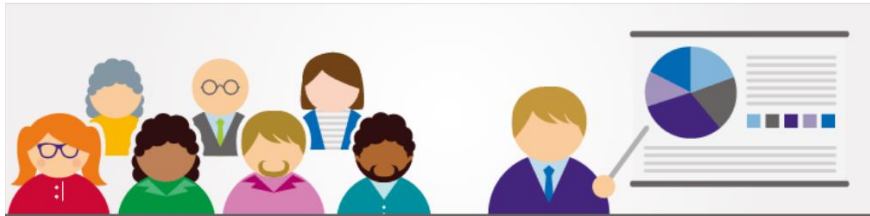
# Workstream Update

Somerset LD and dom care RMN  
13.03.2024

Holly Stockdale



# Your Future and Mine: managing a service, leading a workforce



- Regional face-to-face event
- Guest speakers
- Care workforce pathway and L2 care certificate updates
- Flexible working and digital workshops
- Networking opportunities

**Wednesday 17<sup>th</sup>  
April**

**10AM-3PM**

**Albermarle,  
Taunton**

**[Book here](#)**



# Dates for the Diary

- **21.03.24** [‘leading effective teams: what works’](#) RM webinar.
- **31.03.24:** [‘creating an inclusive organisation’](#) RM e-learning module and [rapid induction, refresher and volunteer](#) training expire



# Requests

- #celebratingsocialcare good news stories emailed to [marketing@skillsforcare.org.uk](mailto:marketing@skillsforcare.org.uk) by 15.03.24
- Registered manager / deputy manager network [survey](#) completed by 22.03.24



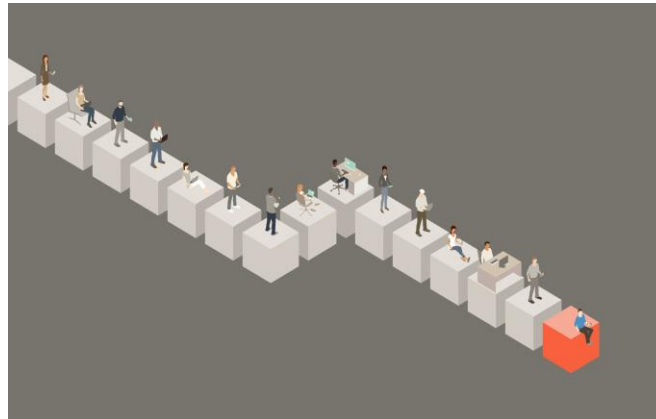
# Digital Update

- **DSF e-learning modules** due in April
- **L5 Digital leadership award** due Spring 24
- **Analogue to digital** landline calls will use broadband. Affects landlines needed for phone calls, telecare, fire alarms and burglar alarms in the event of a powercut. Battery back up / mobile phone may be needed. Check plans and dates with providers and see [Ofcom](#) / [Digital switchover hub](#) | [Local Government Association](#)



# ASC WDS Update

- **To be updated** to include digital roles and training
- **User research** enables us to make improvements and share data with LAs and CQC. Sign up for a [one hour session](#) to find out more.
- **New benchmarking tools** available
- **Can be used to evidence** well led, safe, responsive and effective for CQC.




# Using ASC WDS to help with CQC inspections

CQC	ASC-WDS
Well led > Learning, improvement and innovation	<ul style="list-style-type: none"> <li>Benchmarking feature can be used to identify areas for improvement and monitor changes in quality.</li> </ul>
Safe > Safe and effective staffing > 'Staff receive training appropriate and relevant to their role'	<ul style="list-style-type: none"> <li>Downloadable summary of all training records.</li> </ul>
Safe > Safe and effective staffing > 'We make sure there are enough qualified, skilled and experienced people'	<ul style="list-style-type: none"> <li>Downloadable summary of all training records shows staff qualifications</li> <li>Worker records show experience staff have working in the sector</li> <li>Benchmark figures on vacancy, turnover and percentage of staff in their main job role after 12 months</li> </ul>
Responsive > Providing information > Information about people that is collected and shared meets data protection legislation requirements	<ul style="list-style-type: none"> <li>ASC-WDS is a safe and secure service which meets the gov.uk security measures.</li> <li>Use your ASC-WDS certificate as evidence.</li> </ul>
Effective > Delivering evidence-based care and treatment > 'People's nutrition and hydration needs are met in line with current guidance'	<ul style="list-style-type: none"> <li>Use training records under 'Nutrition and hydration'</li> </ul>

# Core and mandatory training

- Can be used to inform academy discussions
- [Core and mandatory training \(skillsforcare.org.uk\)](https://www.skillsforcare.org.uk)

Core and mandatory training			
Topic	Minimum learning outcomes	Links to: CQC key lines of enquiry (KLOEs) CQC fundamental standards	Suggested refresher frequency
Assisting and moving people	Will be dependent on the workers role and responsibilities and appropriate training should be provided to enable the worker to: <ul style="list-style-type: none"><li>■ be able to move and position an individual safely.</li><li>■ use equipment which may be required.</li><li>■ understand current legislation, national guidelines, policies, procedures and protocols in relation to moving and positioning individuals.</li><li>■ understand anatomy and physiology in relation to moving and positioning individuals.</li><li>■ be able to minimise risk before moving and positioning individuals.</li><li>■ know when to seek advice and/or assistance from others when moving and positioning an individual.</li></ul>	<b>CQC KLOEs</b> Safe: S2, S3 Effective: E1, E2  <b>CQC fundamental standards</b> Safety	We recommend learning is refreshed and knowledge and competence assessed at least annually and when a new risk is introduced.



# Thank You



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